

機場合作創未來

Collaborating for the Future

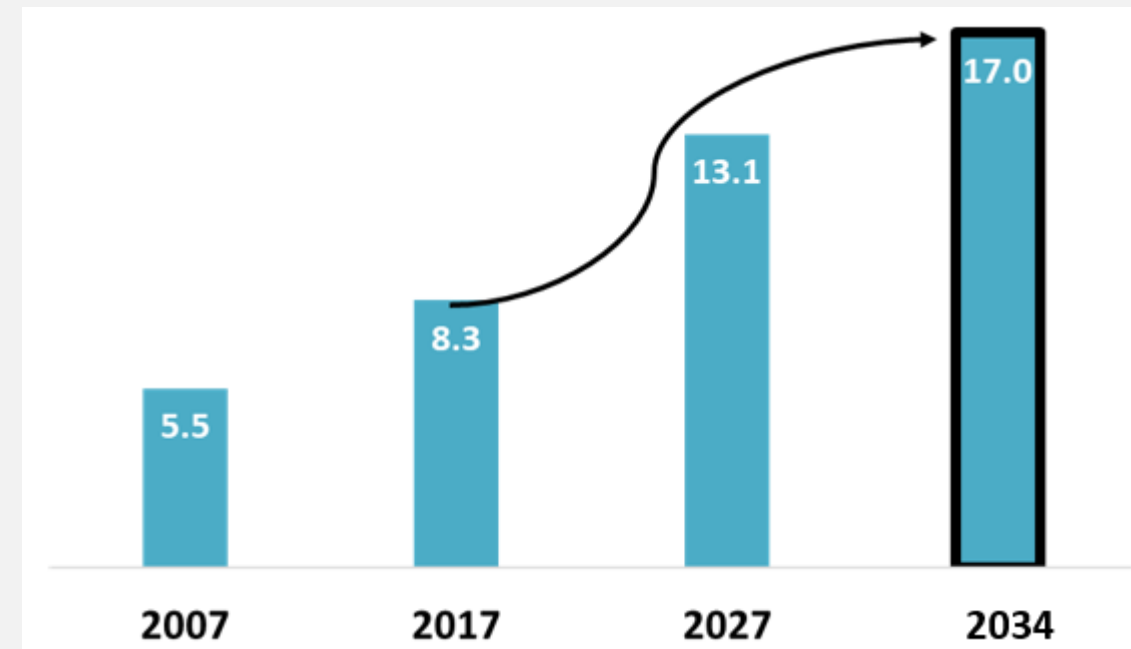
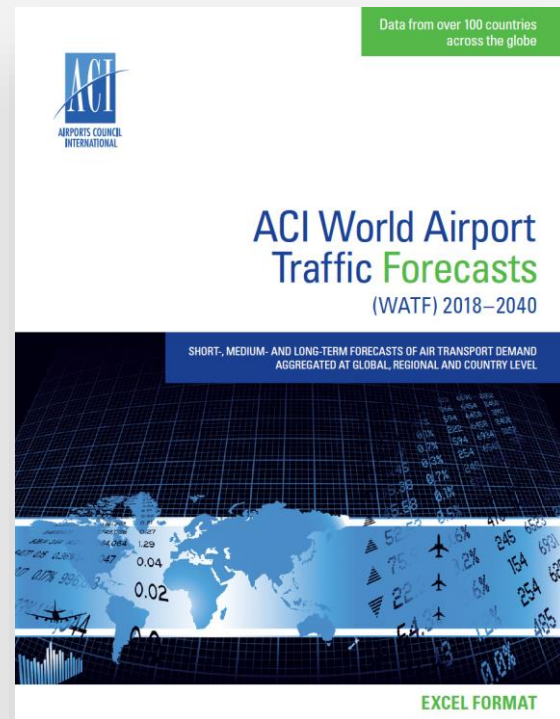
Antoine Rostworowski

國際機場理事會計畫與服務副總裁

Deputy Director General, Programmes and Services

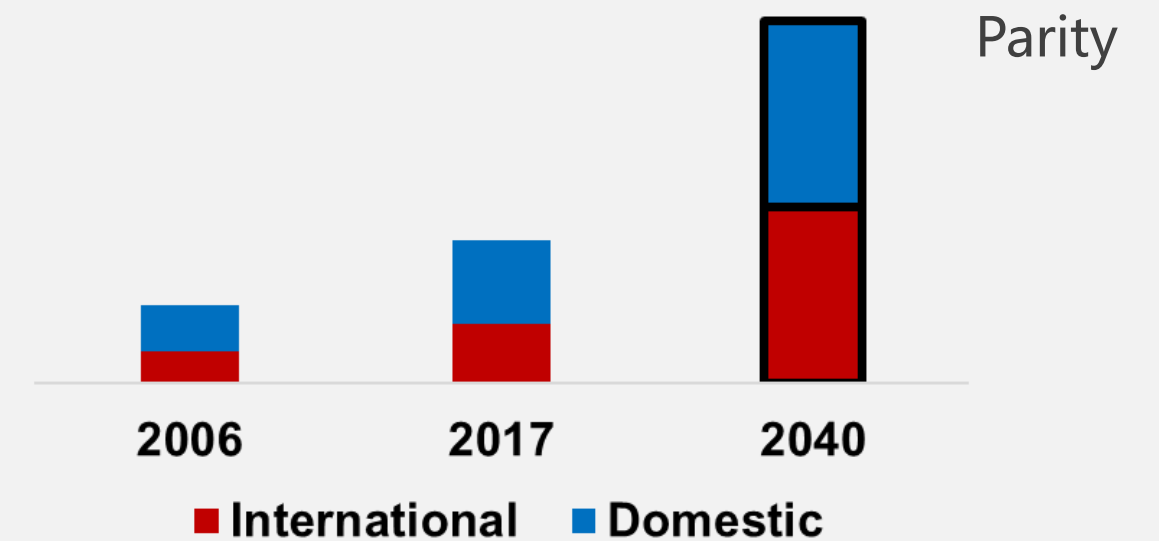
ACI World

World Traffic Forecast



A doubling of pax traffic within 17 years

International to domestic pax ratio:



Source: World Airport Traffic Forecasts, ACI World, 2018

World Traffic Forecast





NEXTT

A vision for the future of air travel and technologies
aci.aero/nex tt

Industry Stakeholders



Exploring
off-airport activities

Using advanced
processing technology

Harnessing
Interactive
decision-making

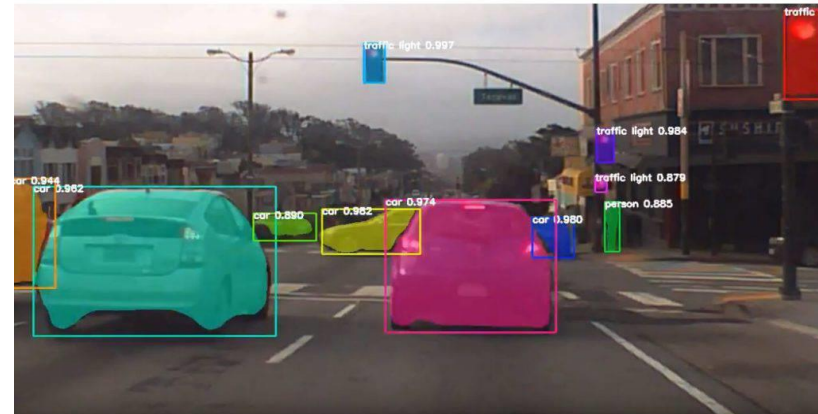


How Do We Achieve Our Vision?



Technology Trends and NEXTT

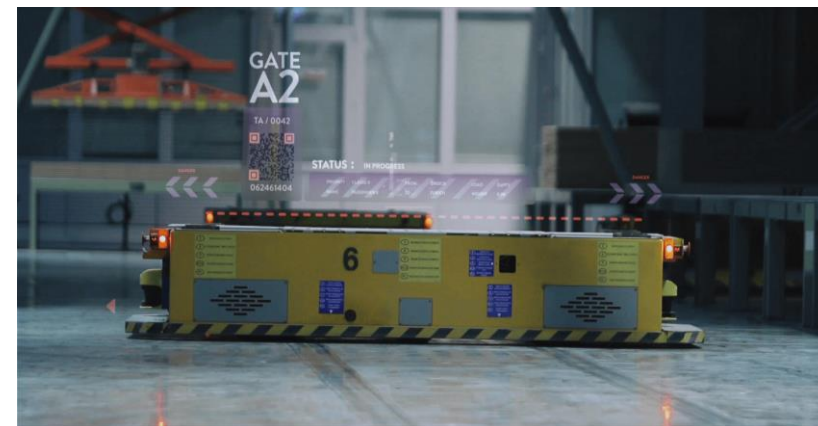
Autonomous Vehicles



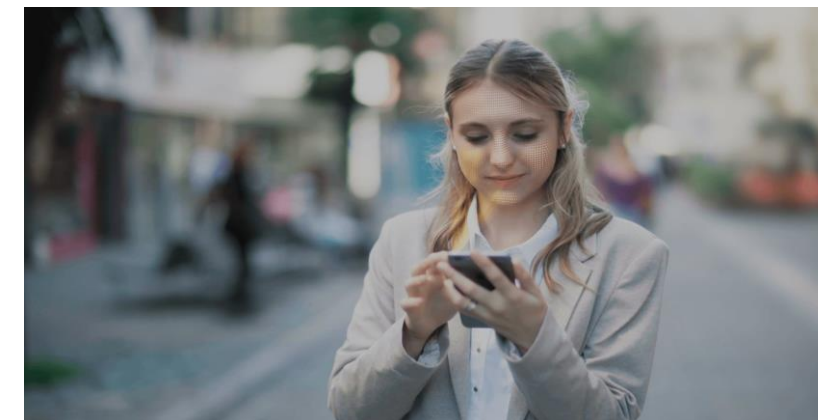
Blockchain



Artificial Intelligence



Biometrics



Customer Service & Customer Experience



“People will forget what you said, people will forget what you did,
but people will never forget how you made them feel.”

– Maya Angelou

THE FUTURE... ?

Requires collaboration to:

Align the vision

Be able to develop the required standards

Improve personalization of services and general experience

Create “on the move” end to end travel journey (pre & post travel)

Improve use of data (B.I.)

Facilitate two way interactive communications (with staff and passengers)



NEXTT



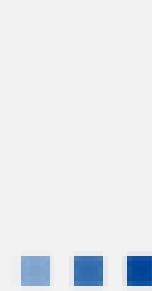
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